



REIMS

CITÉ DES SACRES ET DU CHAMPAGNE



Sales manual
GROUP OFFERS



WELCOME TO REIMS

THE CHAMPAGNE AND CORONATION CITY

HOW TO REACH REIMS

THE CHAMPAGNE REGION IS A SUPERB PLACE TO VISIT OWING TO ITS DIVERSE SITES AND REMARKABLE PLACES. WHETHER YOU'RE LOOKING FOR A CULTURAL OR NATURAL ESCAPE OR JUST SOME GOOD TIMES TO SHARE, THIS COLOURFUL CATALOGUE OFFERS YOU A RANGE OF CHOICES THAT YOU WILL FIND ENCHANTING. **HAVE A UNIQUE EXPERIENCE!**

THE SALES DEPARTEMENT

With our requirements and our many skills (advisors and experts in tourism, guide-lecturers, historians...), we can design itineraries for you that combine not-to-be-missed discoveries and original tours, blending all the ingredients to make your holiday in Reims and Champagne an unforgettable experience. This catalogue is an exhaustive panorama of the wealth of our heritage and is enriched every year owing to your curiosity and your confidence.



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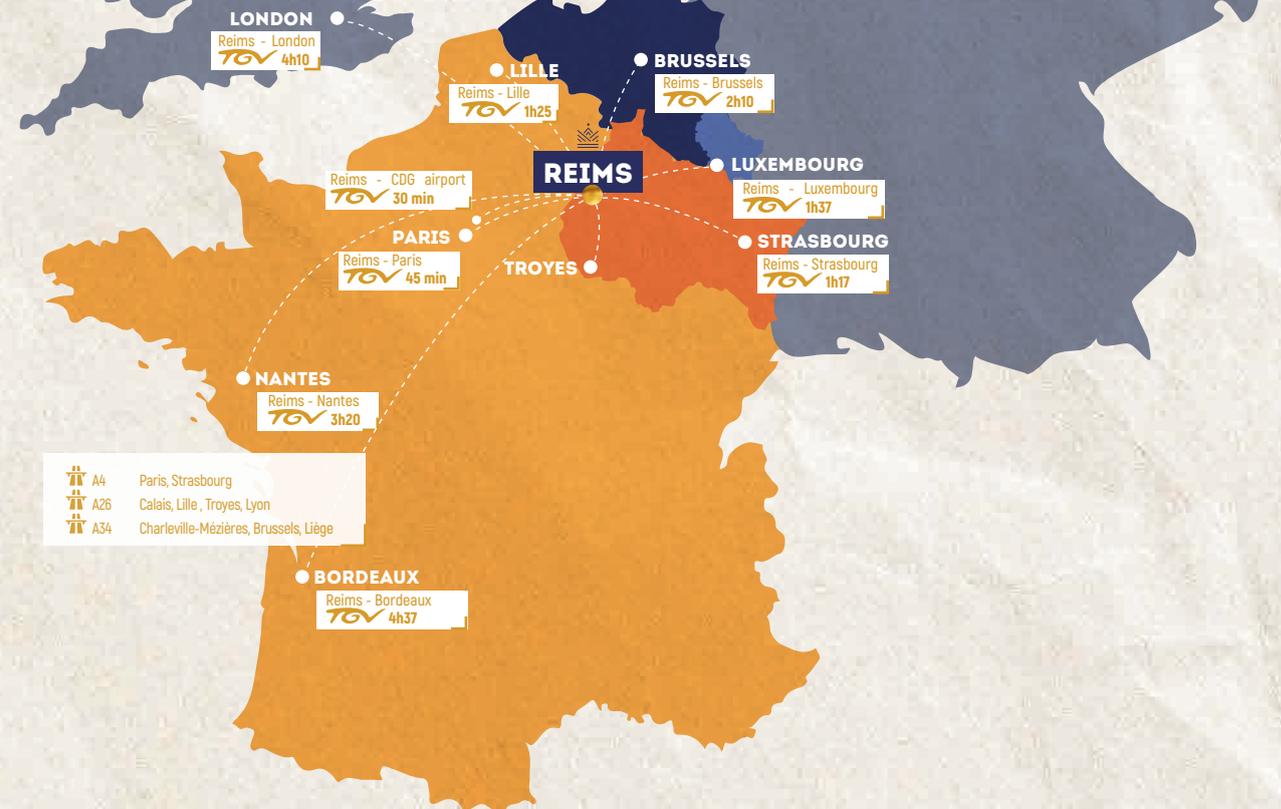
NATHALIE
Sales Manager

OUR STRENGTHS

- Expert local knowledge of the destination
- A made to measure offer adapted to your expectations and those of your groups
- A privileged and unique representative follows up on your bookings
- Guided visits are arranged by guide lecturers
- Visuals and films on the destination and documentation are available
- Preferential prices on everything in the Tourist Office Shop

CONTACT

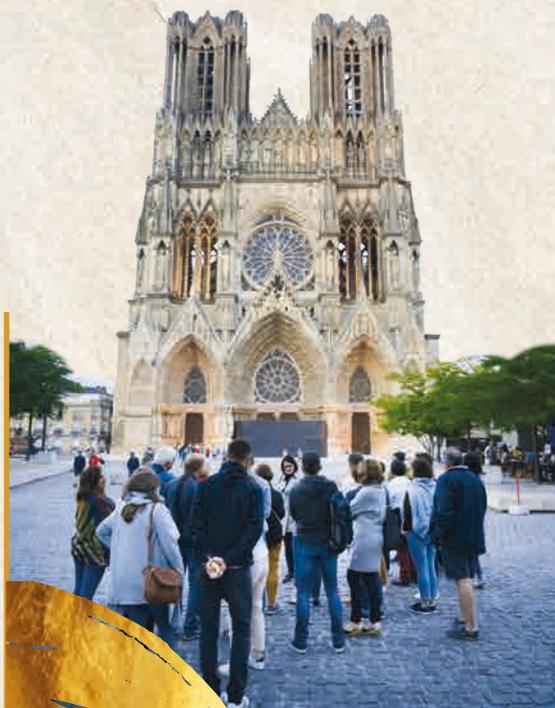
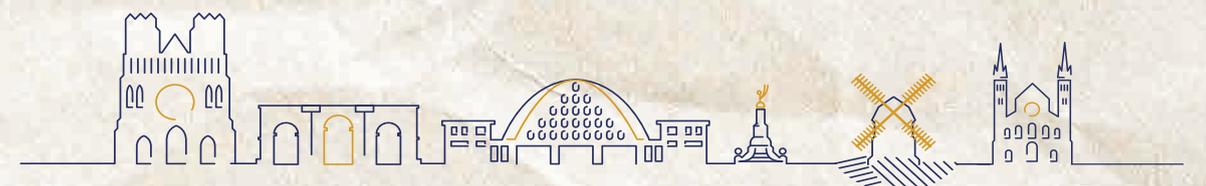
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LIVE A SPARKLING EXPERIENCE

**UNESCO
HERITAGE**



GASTRONOMY



CHAMPAGNE



EVENTS



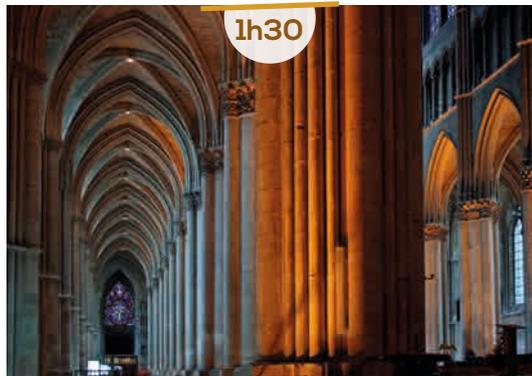
GUIDED TOURS

LET THE EXPERIENCED GUIDE-LECTURERS OF THE TOURIST OFFICE SHARE WITH YOU THEIR PASSION FOR THE TERRITORY AND ITS HERITAGE

NOTRE-DAME CATHEDRAL

Splendour of a Cathedral

Notre-Dame de Reims, majestic Jewel of Gothic Art is an architectural marvel, the beauty of which will immerse you the first time you see it. This masterpiece of the 13th century is unique with its stylistic unity, its stained glass windows and its statues, including the emblematic Smiling Angel. The Baptism of Clovis around year 500 and the 25 coronations of the Kings of France in this major site of prestige and history have given the city the name of the Coronation City.



1h30

PALACE OF TAU

Treasures of the Cathedral

Re-live the opulence of the Coronations in the former Palace of the Archbishop of Reims and residence of the Kings of France. The Palace of Tau hosts the invaluable treasury of the Cathedral together with spectacular sculptures and statues.



1h30

SAINT-REMI BASILICA

The Coronation tradition

Leaf through fascinating pages of architecture with the resplendent Saint-Remi Basilica and its exceptional Benedictine Abbey. The Basilica is one of the most illustrious accomplishments of Romanesque Art in northern France. Built in the 11th century to protect the holy Ampulla, it hosts the tomb of Saint Remi, the bishop who baptised Clovis, the first King of the Franks.

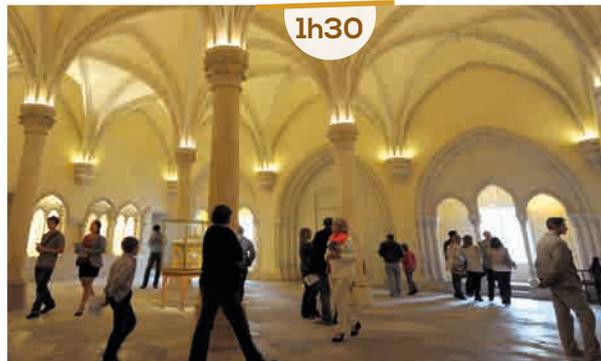


1h30

SAINT-REMI HISTORY MUSEUM

Opulence of 17th and 18th century architecture

The former Royal Benedictine Abbey today hosts the Saint-Remi Museum of History and Archaeology. An architectural marvel awaits you with the sumptuous grand stairway, the façade of the inner courtyard, the cloister and the medieval parlour. The Museum presents important collections relating to the history of Reims from prehistory to the Second World War by way of Gallo-Roman archaeology.



1h30

CHEMIN VERT GARDEN CITY

The Cité Jardin was built in 1923 by the Foyer Rémois in a "Regionalist" style. It is classified a World Heritage site by UNESCO and is one of the biggest garden cities in Europe. The church, which was inaugurated in 1924, is home to many works by the most prominent artists and designers of the time, including: Maurice Denis, Gustave Jaulmes, René Lalique. An exhibition room on the right side of the church has recently opened its doors to the public and will display different temporary exhibitions. Don't miss the "Treasure of Saint Nicaise" or the remarkable stained glass windows made by Lalique. Paid entry.



2h00

STREET ART TOUR

Want to do some sightseeing off the beaten track? This alternative guided tour is just the thing for you! Come and discover one of the longest street art murals in France in the Z.I. Port Sec - La Husselle. You'll discover all kinds of works by various artists who have expressed their creativity in the centre of Reims. Be inspired by the graphic, poetic and uplifting works of Reims artists like CézArt, the street artist C215 and the sometimes surprising works of other artists such as Kusek, Bootleg and Wone, etc.



2h30

ART DECO TOUR

Extraordinary Art Deco façades fill the streets. The majority of façades in this architectural style began to appear when the city was being rebuilt as more than 60% of it was destroyed during the First World War. Stuccoes, mosaics, ironwork and sculptures make these façades all the more interesting both for sightseers and architecture enthusiasts alike.



1h30

FORT DE LA POMPELLE MUSEUM

Classified as a Historical Monument. The Fort de La Pompelle, which was the centre of the resistance and was in the hands of Allies during World War I, now has a museum with a large collection of uniforms, weaponry, artillery pieces and helmets (including the German Imperial Army's famous Friese collection).



1h30

MUSEUM OF THE SURRENDER

Listed as a Historical Monument. It is in this former school converted to the HQ of General Eisenhower that on May 7, 1945, the act of surrender was signed by the armed forces of the 3rd Reich, ending the Second World War. This Museum which has preserved in its original condition the Map room rebaptised the Surrender Room enables you to return, through its archives, to a major historic day, symbol of a commitment to peace in the future.



0h45

FOUJITA CHAPEL

Enjoy the privilege of discovering in the illustrious heritage of Reims, the emblematic work of the stained glass windows and the fresco of the renowned Japanese painter Léonard Foujita. This chapel, built in a spirit of humility, preserves in its setting works inspired by refined Japanese tradition. Through their biblical scenes they testify to the fervour of Foujita who converted to Christianity following his tour of the Saint-Remi Basilica.



0h45

GUIDED TOURS

GALLO-ROMAN CRYPTOPORTICUS

Through the underground tour of the Cryptoporticus where grain, olive oil, wine and other commodities were stored, vividly re-live the wealthy past of ancient Rome. A long half-buried gallery, the Cryptoporticus is an exceptional testimony of the 2nd century, originating from the ancient forum of the city, once the capital of the Roman imperial province of Gallia Belgica.



0h45

BOULINGRIN MARKET

Allow yourself to be entranced by this tour of the Boulingrin Market built in 1927 and listed as a Historical Monument. A building with architecture from between the wars that is distinctive for its avant-garde creativity and its amazing vaulted ceiling 19.85 meters high. The building is an integral part of the life of Reims with its market and its stalls which it welcomes every week for the pleasure of the inhabitants. *Free access only on market days, otherwise on request.*



1h00

DISCOVERY WALKING TOUR

Historic places that have been central to its citizens' activities are unmatched for plunging us into a city's past. Playing hide-and-seek among the different areas will delight you during this transversal itinerary. Ancient, medieval, classical and modern... hey, take a seat for a journey through two thousand years of the history of Reims!



2h00

REIMS AT NIGHT...

Touring the historic centre of Reims after nightfall means enjoying an architectural heritage that is magnified by the play of lights and shadows. Reims at night is a city in black and white, in a way – to better immerse yourself in the atmosphere of centuries past, the history of which shall be told to you by your guide-lecturer.



1h30

THE ROYAL CORONATIONS

"How many kings have been crowned in Reims?" This is perhaps the question that will push you to open the doors of the Cathedral and of the neighbouring Palace of Tau during a (very) short but (very) rich itinerary dedicated to the Royal destiny of Reims. A destiny that was born with the baptism of Clovis fifteen centuries ago. Royal opulence is yours!



2h30

STREET NAMES TELL STORIES...

Here is a really original way of presenting the history of a city: through the street names. These names are often related to specific events or places that no longer exist. Thus, was Trois-Raisinet Street so named after an unusually poor grape harvest? Not at all! Tambour Street? ... You're stumped, right? Oh yes, and what about Jeanne d'Arc Street? That's easier, of course, but wouldn't it be fun to review your classics from time to time – especially when your tour is filled with anecdotes...



2h00

CITY TOUR BY BUS

Go on a tour of the city's different neighbourhoods by bus. The tour guide will take you round architectural and historic heritage such as place Royale, place du Forum, Porte de Mars, the emblematic sites that bear witness to its reputation as the ancient abode of those who built the Coronation City, as Reims is sometimes known, with the most eminent architectural works illustrating Art Deco and the heritage of the 20th century.



1h30

THE CHAMPAGNE TOURIST ROUTE

The well-signposted Champagne Tourist Route winds among the vineyards, on the steep slopes where the villages, castles and churches perch. Over 15,000 wine growers cultivate 90% of the Champagne appellation region. Some of them produce their own wines (by themselves or in cooperatives); others sell their grapes to the Champagne houses with whom they have signed contracts lasting many years. Around Reims, you can explore the Massif de Saint-Thierry and the Ardre Valley to the west, the Mont de Berru to the east and the Montagne de Reims to the south.



2h30+

PRICES FOR GUIDED TOURS

DURATION	MON. TO SAT.	SUNDAYS	BANK HOLIDAYS
From 1 to 2 hours	116 €	174 €	189 €
3 hours	169 €	253 €	295 €
Half-day: 4 hours	207 €	307 €	378 €
Day: 8 hours	387 €	578 €	749 €
Additional hour	53 €	78 €	105 €
Application fee		11 €	

Increased rate from 9.00 pm

Guided tour languages: French, German, English, Spanish, Italian, Dutch, Portuguese.

Depending on availabilities: Chinese, Japanese and Russian.

These times are given for information and would be adapted. (Please contact us)

*Prices subject to 20 % VAT. ** See our General Terms.

Office de Tourisme du Grand Reims, a local organization for tourism registered under reference N°IM051120001.

Special offer for schools: No application fees from Monday to Friday (excluding bank holidays)

PRACTICAL INFORMATION ON GUIDED TOURS

Conditions for providing a guide-lecturer:

The guide must be picked up and dropped at the Tourist Office, except by special arrangement.

Please follow the schedule on your reservation agreement for optimal service.

If the group arrives late, the tour will either be shortened without any reduction in the rate, or if the guide is available, the tour will be extended for an extra charge.

The cost of transportation by bus is your responsibility. Tours are conducted using your vehicle.

The Tourist Office reserves the right to change the schedule of your tour, for the smooth running of your day.

Walking tour: 1 guide for 25 people

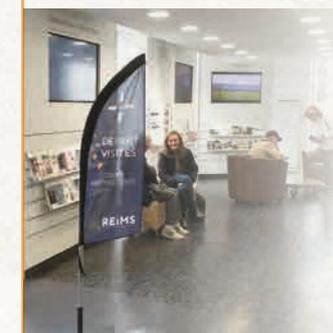
Coach tour: 1 guide per coach

FURTHER INFORMATION:

☎ Tel.: +33 (0)3 26 77 45 15

✉ groupes@reims-tourisme.com

🌐 www.reims-tourisme.com



ENTERTAINMENT ACTIVITIES



DESIRE TO SHARE A GOOD MOMENT?... LET YOURSELF BE CHARMED BY THESE RECREATIONAL AND UNUSUAL ACTIVITIES

CHAMPAGNE TOURS ATOP THE IMPÉRIALE

The upper deck of the Marie-Antoinette Imperial coach is a comfortable yet alternative way to discover Champagne in all its cultural and historical richness. We'll stop at points of interest where a guide will give a commentary, perform sabrages and offer tastings in a fun and relaxed atmosphere. Whether you're after a simple stroll or a meal amongst the vines following gourmet aperitifs, these tours will add a touch of the high life to your stay either by day or by night.



HUNT FOR THE KING'S TREASURE

Challenge Team Building

Entertaining, original and accessible to all, this activity associates the discovery of heritage as well as discussions, team cohesion, collective strategies, cooperation, solidarity... all in a friendly atmosphere!

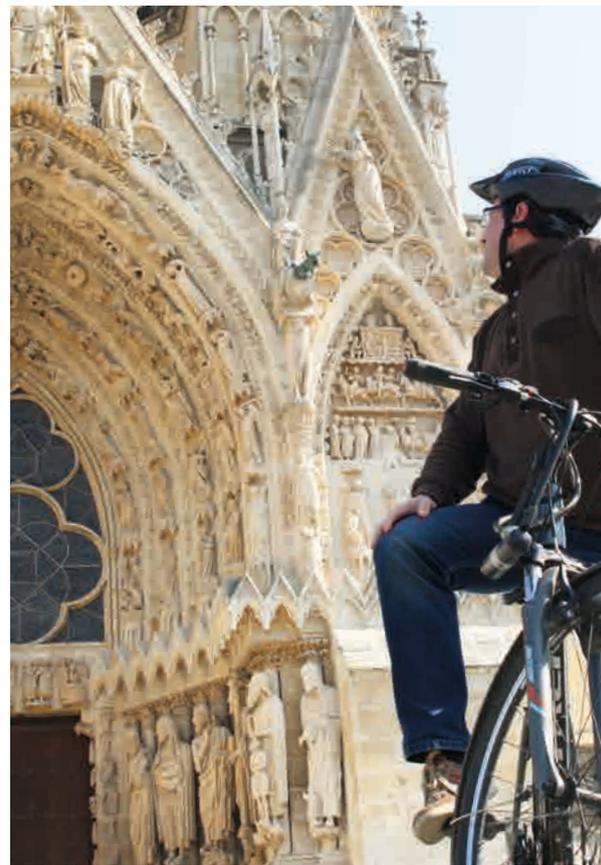


Rates: Please ask us

REIMS BIKE TOUR

Sport and Culture

Among friends or with the family, a beautiful idea for a sports and educational outing to discover the main monuments and districts of the city by bike. This guided tour can be completed in less than 2 hours over a distance of 10 km to 15 km.



Requirements: Limited to 15 people. Minimum age 10 years (must be accompanied by an adult). Bring your own bike. Helmet and safety vest not provided. Option of renting bikes on request.

Rates: Please ask us

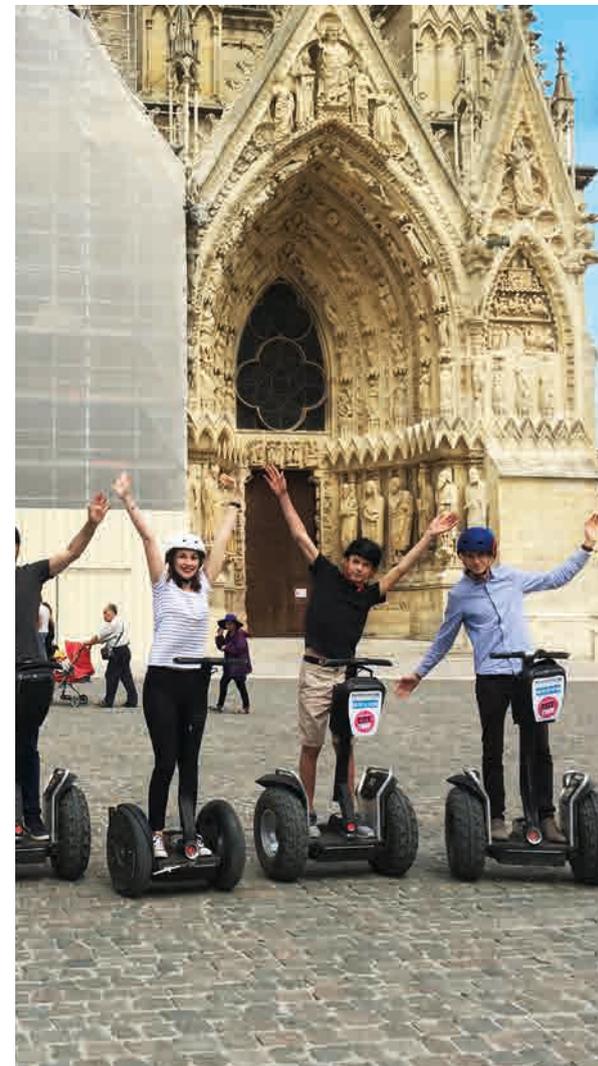
TRY THE SEGWAY EXPERIENCE

An urban walking tour of 1 to 1.5 hr, accompanied by your guide lecturer.

You can get around effortlessly and noiselessly on a Segway, a means of transportation on two wheels that is as recreational as ecological, on which you just have to lean back to move in the direction you want.

Your tour guide will provide you with a little training before you launch into your adventure.

An entertaining tour that is nothing but fun!



Option of a discovery tour through the vineyards (without a guide)

Rates: Please ask us

POLAROID PICTURE CHALLENGE

NEW!

Complete the 10 polaroid picture challenge in a team! Our guides will take you around the most iconic and alternative places in the historical centre of Reims. You'll have access to original accessories all on the themes of Champagne and the royal coronations so you can stage amazing team photos. You'll leave with polaroid pictures as souvenirs of your group trip in Reims. We promise you'll leave with a smile! Ideal activity for a group of 10 to 200 people.



Total duration of the activity: approximately 1h30

Rates: Please ask us



HALF-DAY STAY

EXTEND YOUR DISCOVERY THROUGH REIMS AND CHAMPAGNE TERRITORIES

REIMS, UNESCO TREASURES

from
23 €

INCLUDING

The prestigious residence of Champagne, Reims invites you to **discover the world of Champagne** and one of its **prestigious Houses** where the secrets of making a world-renowned wine are perpetuated in the tradition of a state-of-the-art know-how.

PRACTICAL INFORMATION & TERMS

Coach driver free of charge
From € 23 incl. tax (basis 30 people)

- **Guided tour of Champagne cellars**, followed by a **wine tasting**
- Extend your discovery of the Royal City by another treasure built in the heart of the city:
Guided tour of Notre-Dame Cathedral
An unforgettable scene awaits you with the splendour of its stained glass windows and its famous Smiling Angel



Combine the authenticity of French cuisine with the originality of international cooking. A bar on one side for an aperitif or a snack with friends.

59 place Drouet d'Erlon - 51100 REIMS
Tel. : 03 . 26 . 79 . 19 . 89
lapostrophe-reims@orange.fr



FULL DAY STAYS HERITAGE

LET YOURSELF BE TEMPTED BY THESE ITINERARIES THAT INVITE YOU TO MAKE AN AUTHENTIC, COLOURFUL JOURNEY

UNESCO HERITAGE

Take a journey through eight centuries of history and architecture with the tour of **Notre-Dame Cathedral** and the **Palace of Tau**, listed as a UNESCO World Heritage Site.

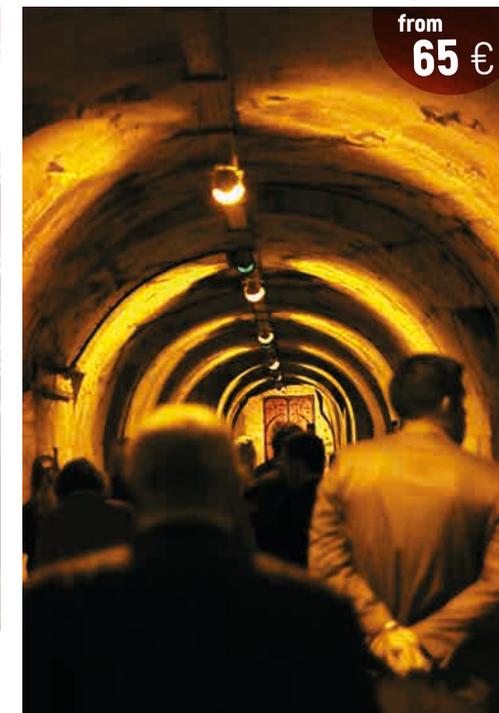
Enter the world of a Champagne House and the secrets for making a sparkling wine of world renown.



INCLUDING

- **Guided tour of Champagne cellars**, followed by a **wine tasting**
- **Lunch, drinks included**
- **Guided tour of Notre-Dame Cathedral**
Masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues
- **Tour of the Palace of Tau**
Formerly the Archbishops' Palace that holds the jewels of the Kings of France and the authentic statues from the Cathedral

from
65 €



PRACTICAL INFORMATION & TERMS

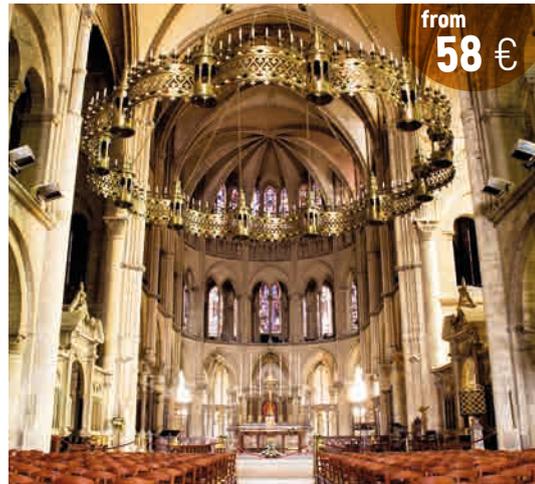
Palace of Tau closed Mondays
Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 65 incl. tax (basis 30 people)

FULL DAY STAYS HERITAGE

REIMS, ROYAL CITY



Invitation to discover the Royal City with its exceptional sites listed as a UNESCO World Heritage.



from
58 €

INCLUDING

- Guided tour of the cathedral

Let yourself be blown away by the majesty of Notre-Dame de Reims, one of the most beautiful Gothic cathedrals in Europe. The famous Smiling Angel and beautiful stained glass windows await you in what is a truly unforgettable sight.

or

Guided tour of the Abbey of Saint-Remi

The Abbey of Saint-Remi is one of the most impressive examples of Romanesque art in Northern France. Built in the 11th century to protect the Holy Ampulla, it also houses the tomb of Saint Remi, the bishop who baptised Clovis, the first of the Frank kings.

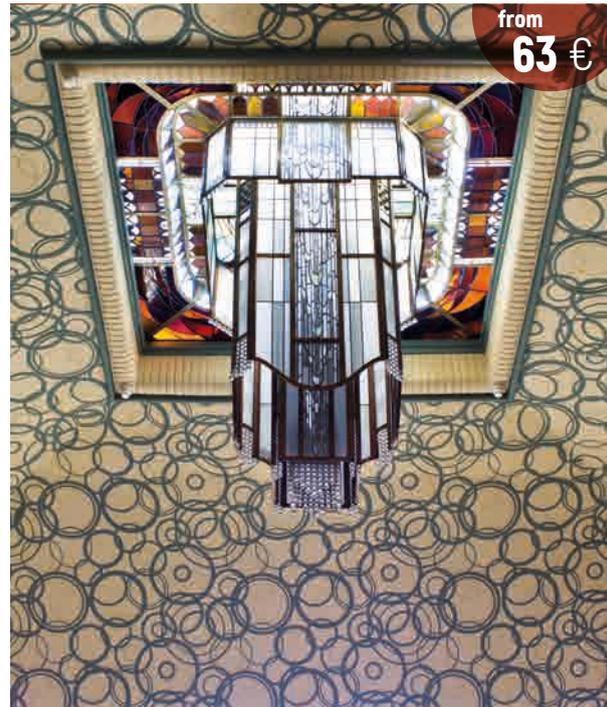
- Lunch and drinks included
- Tour of the cellar of a large Champagne house followed by a **tasting**.
Come and discover the world of Champagne and one of the most prestigious houses where the production secrets and skills and expertise behind a world renowned wine are passed down following in a tradition of excellence

PRACTICAL INFORMATION & TERMS

Drinks: 1/4 wine, coffee
From € 58 incl. tax (basis 30 people)

SPLENDOURS OF ART DECO

This tour is a marvellous combination of the discovery of the architectural heritage of the Reconstruction of the 1920s incarnated by the emblematic artistic movement of Art Deco and Champagne as the symbol of the Art of Living in this area.



from
63 €

INCLUDING

- Itinerant tour starting from the sublime **Carnegie Library** and arriving at the **Boulingrin Market** by exploring the main buildings of Reims after the Reconstruction
Art Déco Tour conducted by a guide-lecturer
- Lunch, drinks included
- Guided tour of the **Villa Demoiselle**
Inspired by a dream of Henry Vasnier, this is a unique example of transitional architecture linking Art Nouveau and Art Deco. The Villa Demoiselle was built in 1904-1908 from plans drawn up by architect Louis Sorel. It is a unique creation from the "Art dans Tout" movement, a veritable gem of refined décor. There will be a **champagne tasting** session after the tour

PRACTICAL INFORMATION & TERMS

Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 63 incl. tax (basis 25 people)

AQUATIC CHAMPAGNE TOURS

Dive back in time, you will be stunned by the treasures buried in the rock.



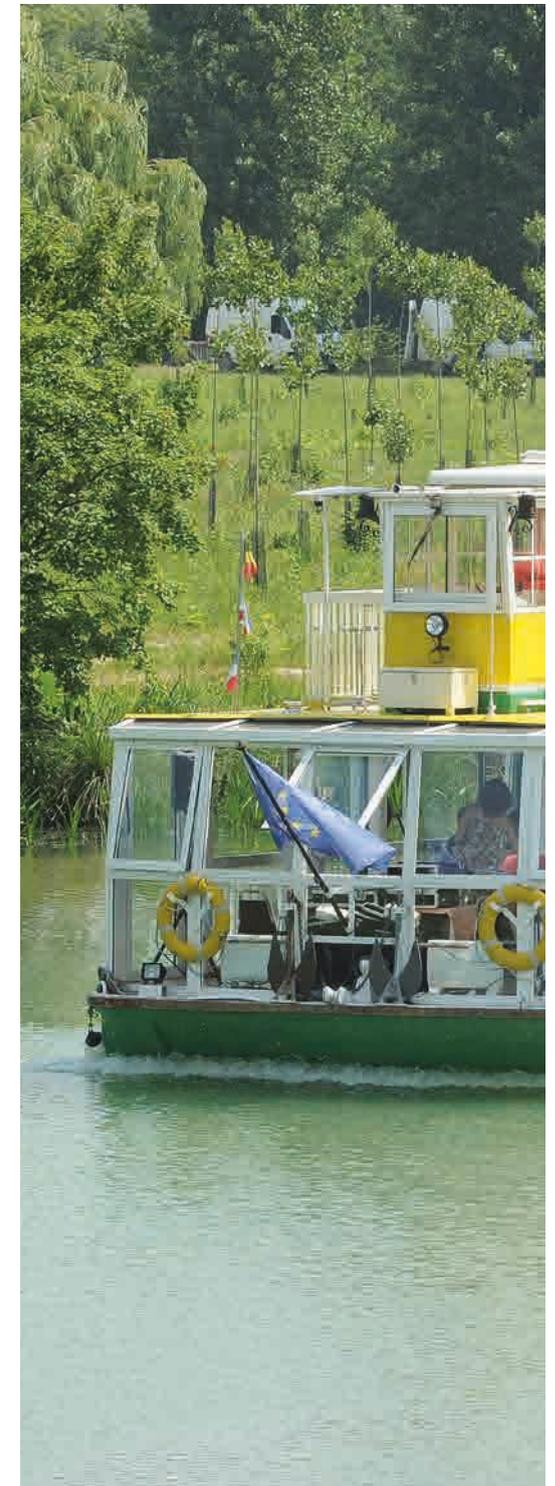
from
61 €

INCLUDING

- A cruise down the river **Marne** with commentary.
You'll begin your trip in Cumières, cruising on a riverboat past the sloping vineyards of the Champagne
- Have lunch in a restaurant in the vineyards
- Guided tour of the **Cave aux Coquillages (The Shell Cave)**
The cellar was built on a fossil site which provides evidence of the tropical sea which once covered the entirety of the Champagne region 45 million years ago. People often say that "it's a place like no other", as it's an exceptional spot and a trip that really stands out from the rest

PRACTICAL INFORMATION & TERMS

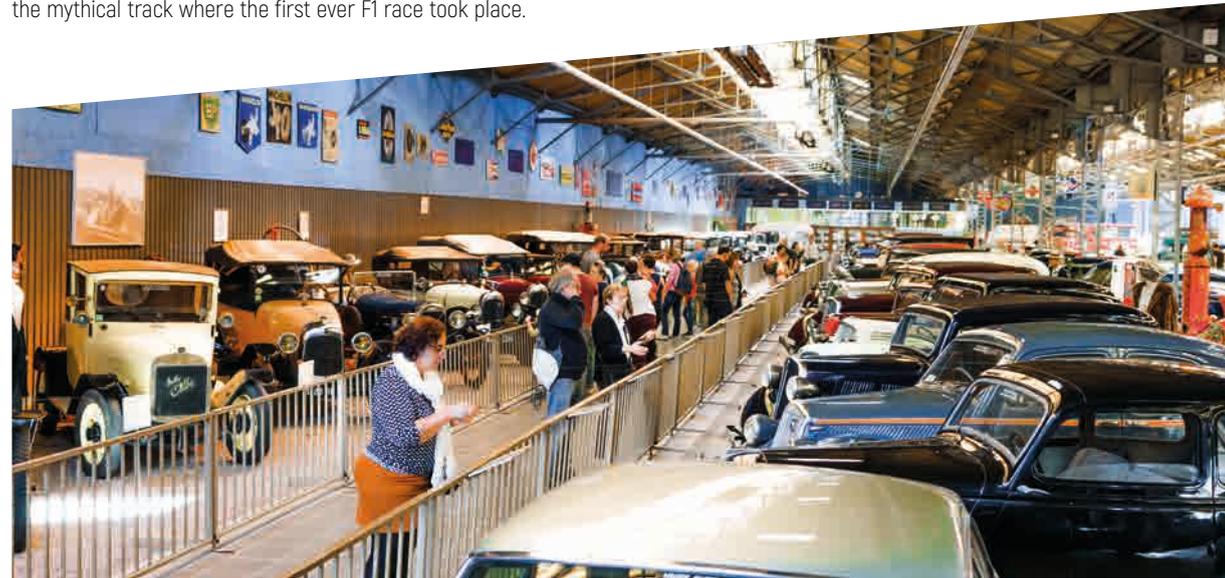
Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 61 incl. tax (basis 30 people)



FULL DAY STAYS HERITAGE

AT THE WHEEL

Come and discover the greatest moments in the history of the automobile in a collection of seminal cars along with the mythical track where the first ever F1 race took place.



INCLUDING

● Visit to the Automobile Museum

You'll find the complete evolution of the automobile here, from the beginning of the 20th century all the way up until the creation of the taxis of the Marne and the racing car. The museum, which is one of the most important automobile museums in France, houses almost 250 vehicles, both cars and motorbikes, some of which are one of very few models ever manufactured.

● Lunch, drinks included

- Starter, main, dessert, 1/4 of wine, coffee

● Tour of the former Reims racetrack at Gueux

- The racetrack was used for the first time in 1926 for the first Grand Prix de la Marne organised by the Automobile Club de France. In 1938, the Automobile Club de France used it for the French Grand Prix and the first official Formula 1 race took place in 1950. It was there that some of the greatest drivers like Jack Brabham and Juan Manuel Fangio went head to head.

PRACTICAL INFORMATION & TERMS

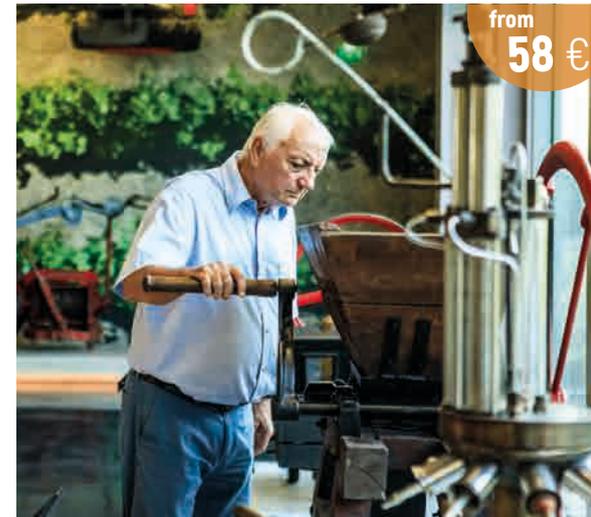
Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 46 incl. tax (basis 30 people)



from
46 €

THE CHAMPAGNE AND CORONATION CITY

Go and discover the royal heritage and immerse yourself in fascinated history of the oldest champagne winegrowers' cooperative.



from
58 €

The hillsides of Ay's vineyards, classified as a Unesco World Heritage Site.



INCLUDING

● Guided tour of Notre-Dame Cathedral

Masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues

● Lunch, drinks included

● Guided tour of the Cité du Champagne beside the hillsides of Ay's vineyards, classified as a Unesco World Heritage Site

Invitation to discover the oldest wine-producing cooperative in Champagne. You will be taken through cellars that were dug right into the chalk over a century ago, between 1882 and 1884. During the tour of museum of Champagne Traditional crafts and tools, discover the evolution of vine husbandry and of Champagne making process

● Enjoy wine-tasting with a breathtaking view of the hillsides ranked 100 % Grand Cru

PRACTICAL INFORMATION & TERMS

Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 58 incl. tax (basis 35 people)

FULL DAY STAYS VINEYARD



IN THE HEART OF THE CHAMPAGNE HILLSIDES

Total immersion in the beauty of the landscapes of Champagne and the Champagne Tourist Route. Take the Champagne Tourist Route and hold your breath before the superb panoramic view of the Champagne Hillsides. You will then plunge into the heart of the culture of Champagne with the tour of the Phare de Verzenay (a lighthouse in the vineyards...) and of the Musée de la Vigne (Vine Museum), built in an idyllic setting.

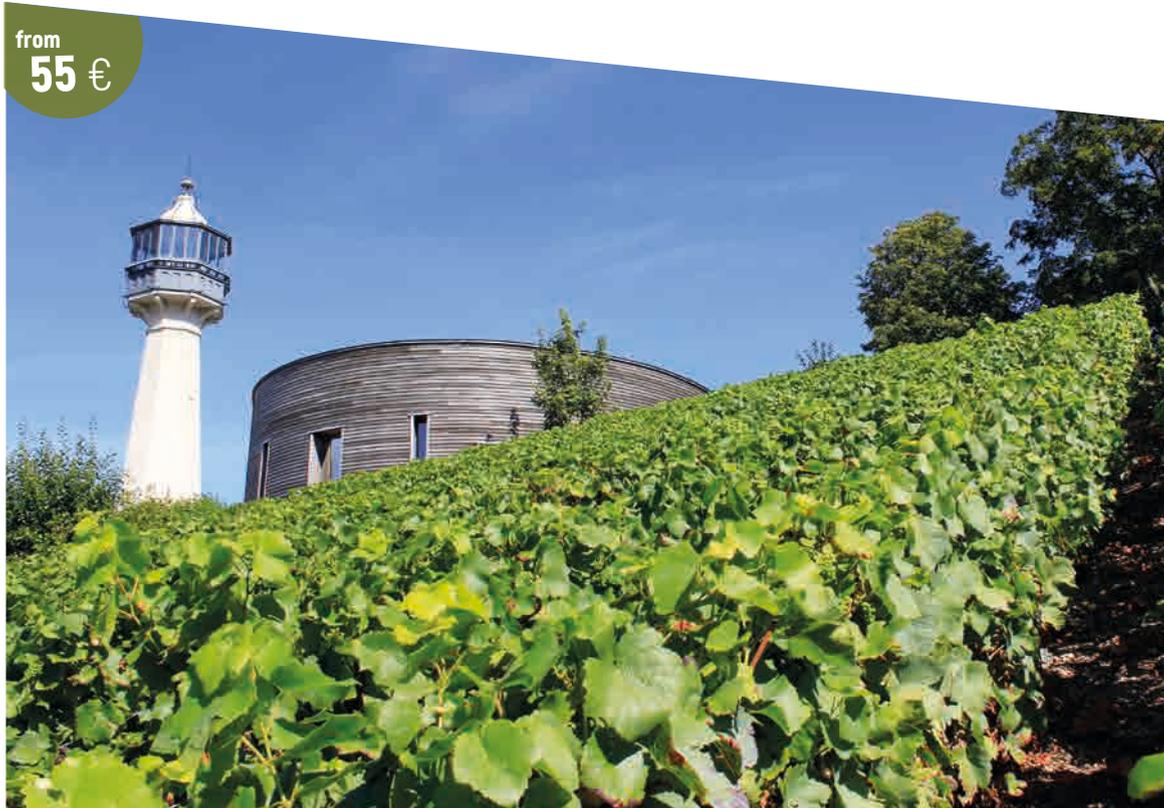
INCLUDING

- Appointment in Chamery for an unusual tour with commentary on the Champagne Tourist Route. **Ride a little train through the vineyards**
- **Lunch at the Caveau Lallement** in a Champagne atmosphere, service in folklore costume
- **Audioguided tour of the Verzenay Vine Museum.** A 360° panoramic show, with the presentation of the skills for growing grapes in a sparkling musical ambiance

PRACTICAL INFORMATION & TERMS

Coach driver free of charge
Drinks: 1 glass of champagne, 1/4 wine, coffee
From € 55 incl. tax (basis 35 people)

from
55 €



SPARKLING ESCAPE IN CHAMPAGNE

Set off to discover what makes the richness of the Reims heritage: its great monuments and its Champagne cellars.



from
74 €

INCLUDING

- **Tour of the cellar of a large Champagne house** followed by a **tasting**
Come and discover the world of Champagne and one of the most prestigious houses where the production secrets and skills and expertise behind a world renowned wine are passed down following in a tradition of excellence
- **Lunch, drinks included**
- **Walking tour through the city followed by a visit to the cathedral**
Let yourself be blown away by the majesty of Notre-Dame de Reims, one of the most beautiful Gothic cathedrals in Europe. The famous Smiling Angel and beautiful stained glass windows await you in what is a truly unforgettable sight
- **Champagne tasting of 3 'grand cru' champagnes** right next to the cathedral

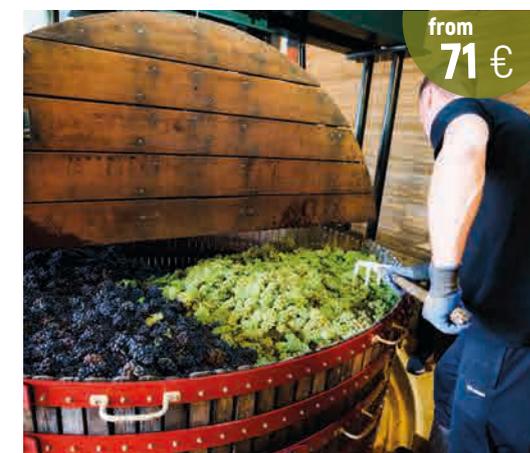
PRACTICAL INFORMATION & TERMS

Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 74 incl. tax (basis 30 people)

SECRETS OF CHAMPAGNE

Encounter the people and the vineyards of Champagne and their exceptional know-how.

Discover the luxurious world of a Champagne House and the secrets of making a prestige wine. Aged by men and by nature to the rhythm of the seasons, champagne is made with the passion of vintners who love their "terroirs" and who follow the know-how initiated, according to legend, by Dom Pérignon.



from
71 €

INCLUDING

- **Guided tour of Champagne cellars**, followed by a **wine-tasting**
- **Lunch, drinks included**
- **Guided tour in the vineyard on the Champagne Tourist Route** with its wine-producing villages nested in the heart of the grapevines
- **Stopover at a wine-producer's** operation for a tour of the facilities, followed by a wine-tasting of a vintner's champagne

Champagne Slopes, Houses and Cellars were listed as UNESCO World Heritage Sites in 2015.



PRACTICAL INFORMATION & TERMS

Coach driver free of charge
Drinks: 1/4 wine, coffee
Guided tour in the vineyard with your own coach
From € 71 incl. tax (basis 35 people)



FULL DAY STAY NATURE

SUPERB NATURAL HERITAGE!

Take the time to saunter around and admire the exceptional views of the countryside that you'll see over the course of the day.

INCLUDING

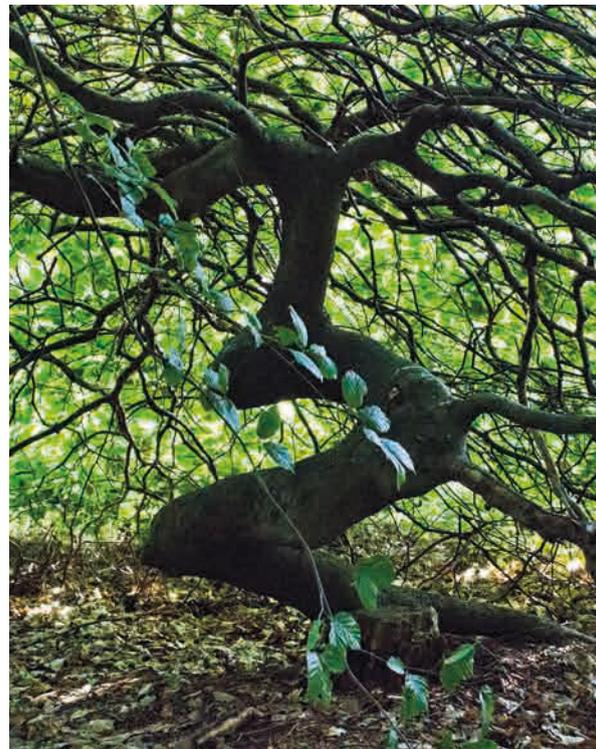
- **Tour of the Verzenary Lighthouse**
An exceptional 360° panoramic show and introduction to viticulture all within a sparkling and musical atmosphere. Audio tour
- **Walking tour of the Verzy Forest**
The forest is home to some of the world's most unique twisted beech trees. It is this singularity that has earned it the Exceptional Forest accreditation
- **Have lunch in a restaurant in the vineyards**
- **Guided tour of the Cave aux Coquillages (The Shell Cave)**
The cellar was built on a fossil site which provides evidence of the tropical sea which once covered the entirety of the Champagne region 45 million years ago. People often say that "it's a place like no other", as it's an exceptional spot and a trip that really stands out from the rest
- **Tour of the vineyards by train**
Come and discover the secrets of wine making in the Champagne region and Chamery which has been classed a '4 flower' village, on our train tour with commentary

PRACTICAL INFORMATION & TERMS

Guided tour in the vineyard with your own coach
Wear appropriate clothing for the forest tour
Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 70 incl. tax (basis 30 people)



from
70 €



VINEYARDS & DISCOVERIES, a label for Champagne

The *Vignobles & Découvertes* label was awarded in 2013 to the Montagne de Reims and the Massif de Saint-Thierry / Vallée de l'Ardre, the two production areas of the Champagne vineyards located on the outskirts of the City of Coronations. This national label, which covers around a hundred quality offerings around Reims.



FULL DAY STAY LIVING HERITAGE

WORLD OF DELIGHTS

Gastronomic appointment in the Champagne and Coronation City.

INCLUDING

- **Tour of the Fossier Biscuit Factory**, the workshops for the manufacture and discovery of artisanal know-how. Tasting the famous Pink Biscuit of Reims, appreciated everywhere in the world
- **Tour of a leading Champagne House**, discovery of the secrets of making a prestige wine and a know-how of excellence. Wine tasting
- **Lunch, drinks included**
- **Guided tour of Notre-Dame Cathedral**, one of the most beautiful Gothic cathedrals of Europe



from
62 €

PRACTICAL INFORMATION & TERMS

Tour of the Fossier Biscuit Factory on weekdays only
Drinks: 1/4 wine, coffee
Coach driver free of charge
From € 62 incl. tax (basis 30 people)

FOSSIER

MAISON DU BISCUIT ROSE



Fossier Biscuit Factory Tour

Enter the world of gourmet delights...

Tour organised by appointment from Monday to Friday
Introductory film (English subtitles)
Duration of the visit: 1h15
Visit in French. Translator on request at the Tourist Office
Free tasting and a tour of our factory warehouse

Guided gourmet tour to show you
the secrets of how we make our
products

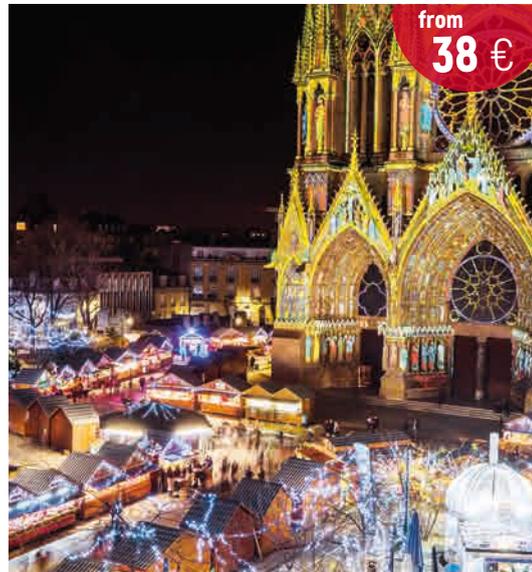


Information and reservation
BISCUITS FOSSEIER

FULL DAY STAY CHRISTMAS

GOURMET CHRISTMAS VILLAGE

Take the time to experience the Holiday Season with this invitation to stroll around a sparkling decor of colours, of strings of light and traditional wooden chalets in a warm, family atmosphere.



from
38 €

The history of Fossier Biscuits began in 1756 during the French monarchy. Reims Christmas Market is ranked the 3rd biggest Christmas market in France.

INCLUDING

- **Tour the Fossier Biscuit Factory** and tasting. Discovery of the Maison Fossier and the workshops where the famous Pink Biscuit of Reims is made
- **Lunch drinks included**
- **Open House at the Christmas Market** in a festive, gourmet atmosphere

PRACTICAL INFORMATION & TERMS

Tour of the Fossier Biscuit Factory on weekdays only
Coach driver free of charge
Drinks: 1/4 wine, coffee
From € 38 incl. tax (basis 30 people)

FAIRY CHRISTMAS VILLAGE



from
41 €



INCLUDING

- **Tour of the Chocolate Factory.** Presentation of the chocolate-maker's trade with a demonstration. During the tasting you will have the opportunity to speak with the chocolate-maker
- **Guided tour of Notre-Dame Cathedral,** one of the most beautiful Gothic cathedrals of Europe
- **Lunch drinks included**
- **Open house at the Christmas Village** in a fairylike, festive atmosphere

PRACTICAL INFORMATION & TERMS

Tour of the Chocolate Factory from Monday to Saturday
Coach driver free of charge
Drinks: 1/4 wine, coffee
Optional extra: A glass of champagne at the end of the chocolate tasting (on request).
From € 41 incl. tax (basis 30 people)

FULL DAY STAY REMEMBRANCE TRAILS

MEMORIES OF THE GREAT WAR 1914-1918

Go back in time to the major historical sites of the First World War. The Marne was one of the departments on the Western Front that suffered the most damage during 1914-1918. The tour of the Sites of Memory of the Great War is a tribute to the brave men who built the peace by their heroism.

INCLUDING

- **Guided tour of the Fort de la Pompelle,** listed as a Historical Monument. A major site of the resistance that remained in the hands of the Allies during the Great War of 1914-1918
- **Lunch, drinks included**
- **Departure for the Chemin des Dames**
Stop at Fismes where you will discover the American bridge monument built after WW1. Fismes Memorial 18 celebrates today the memory of American troops came to liberate the city twice in September 1918 and August 1945
- **Guided Tour of the Chemin des Dames.** Theatre of war sadly notorious for its bloody battles
- **Guided Tour of the Caverne du Dragon.** In the underground gloom, 15 meters below the surface and with an ambient temperature of 12°C, this unique place will plunge you through a spectacular set design of the daily life of a soldier during the First World War

Back to Reims - End of programme



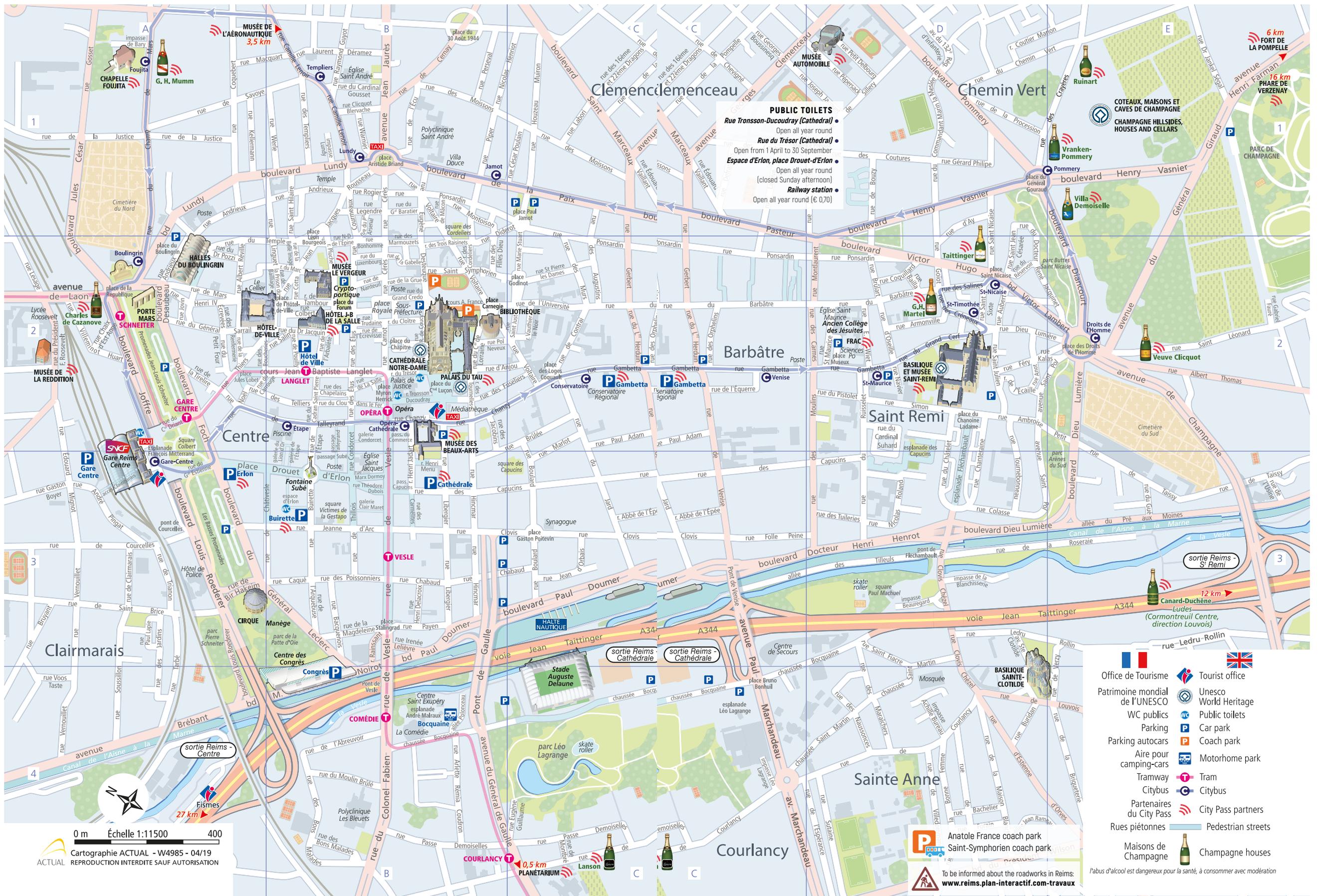
from
59 €



The Fort de la Pompelle is listed as a Historical Monument

PRACTICAL INFORMATION & TERMS

Coach driver free of charge
Fort de la Pompelle Museum closed Mondays
Drinks: 1/4 wine, coffee
From € 59 incl. tax (basis 30 people)



PUBLIC TOILETS

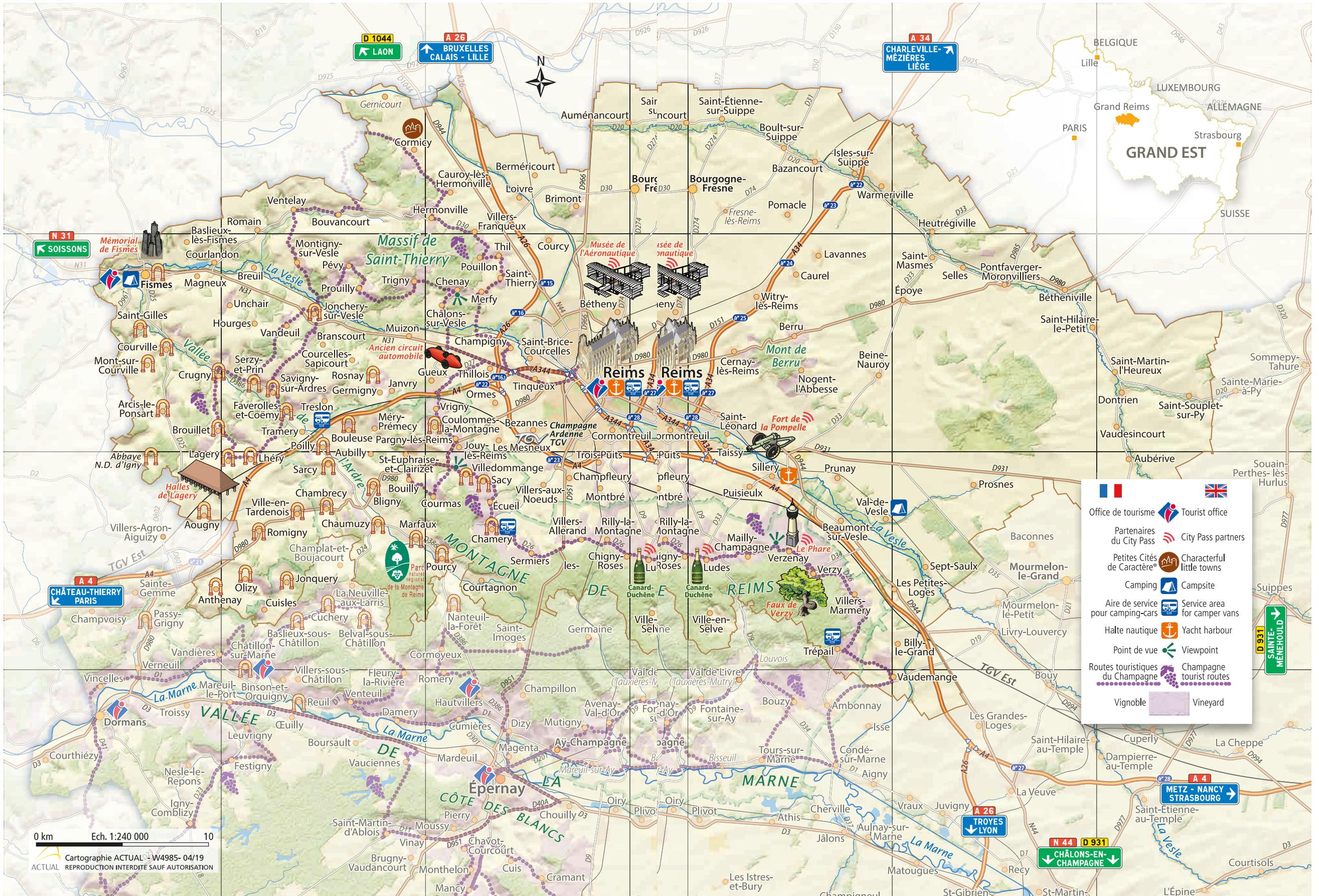
- Rue Tronsson-Ducoudray (Cathedral)** • Open all year round
- Rue du Trésor (Cathedral)** • Open from 1 April to 30 September
- Espace d'Erlon, place Drouet-d'Erlon** • Open all year round (closed Sunday afternoon)
- Railway station** • Open all year round (€ 0,70)

- Office de Tourisme
- Tourist office
- Patrimoine mondial de l'UNESCO
- Unesco World Heritage
- WC publics
- Public toilets
- Parking
- Car park
- Parking autocars
- Coach park
- Aire pour camping-cars
- Motorhome park
- Tramway
- Tram
- Citybus
- Citybus
- Partenaires du City Pass
- City Pass partners
- Rues piétonnes
- Pedestrian streets
- Maisons de Champagne
- Champagne houses

Anatole France coach park
 Saint-Symphorien coach park

To be informed about the roadworks in Reims:
www.reims.plan-interactif.com-travaux

l'abus d'alcool est dangereux pour la santé, à consommer avec modération



- | | |
|--------------------|------------------------------|
| | |
| Office de tourisme | Tourist office |
| | City Pass partners |
| | Charactful little towns |
| | Campsite |
| | Service area for camper vans |
| | Yacht harbour |
| | Viewpoint |
| | Champagne tourist routes |
| | Vineyard |

0 km Ech. 1:240 000 10
 Cartographie ACTUAL - W4985-04/19
 ACTUAL REPRODUCTION INTERDITE SAUF AUTORISATION

2-DAY STAYS

OUR SERVICES ARE AVAILABLE TO HELP YOU PLAN MADE-TO-MEASURE PROGRAMMES TO MEET YOUR EXPECTATIONS

DISCOVERY CRUISE IN THE VINEYARDS OF CHAMPAGNE

Ode to beauty and to wonder with the most beautiful heritages of Champagne. After the tour of a jewel of Gothic art, Notre-Dame Cathedral, discover the Champagne heritage by entering the luxurious world of a Champagne House and the secrets of making a prestige wine. The exceptional panoramic view of the Champagne hillsides awaits you with a complete immersion in the vineyard and an unforgettable cruise.

PRACTICAL INFORMATION & TERMS

Half-board accommodation in a 3* hotel
Drinks: 1/4 wine, coffee
From € 203 incl. tax (basis 30 people)



from
203 €

INCLUDING

- Guided tour of Notre-Dame Cathedral, masterpiece of the 13th century, one of the most beautiful Gothic cathedrals of Europe, unique by its stylistic unity, its stained glass windows and its statues
- Tour a leading Champagne House, followed by a winetasting
- Check-in 3* Hotel
- Dinner and overnight

1ST DAY

2ND DAY

- Guided tour through the magnificent vineyards of Champagne
- Cruise with lunch and commentary on the River Marne
You will sail gently to the rhythm of an old sternwheeler between the hillsides and the villages of Champagne

SPECIAL DAY FOR THE GRAPE HARVEST AND THE SECRETS OF CHAMPAGNE

You will be astonished by this authentic experience nurtured by a meeting with the people who work with the Land and Wine. The wealth of the Living Heritage of Champagne and the splendour of a jewel of Gothic Art unite to offer a suspended moment.



from
249 €

INCLUDING

- Grape harvest in the morning – with departure at dawn for the vineyards. Bucolic snack at the feet of the grapevines and a tour of the grape press
- Lunch, drinks included
- Tour of the Champagne Cooperage
Presentation of the trade and the artisanal know-how of the cooper. Demonstration of barrel-making
- Dinner and overnight in 3* Hotel

1ST DAY

2ND DAY

- Visit of the cellars of the famous Champagne, followed by a tasting
- Guided tour of Notre-Dame Cathedral, one of the most beautiful Gothic cathedrals of Europe
- Lunch, drinks included
End of programme

PRACTICAL INFORMATION & TERMS

Accommodation in 3* Hotel
Drinks Dinner 1st day and Lunch 2nd day:
1/4 wine and coffee
From € 249 incl. tax (basis 30 people)



Option of proposing the grape harvest as an activity for the day.

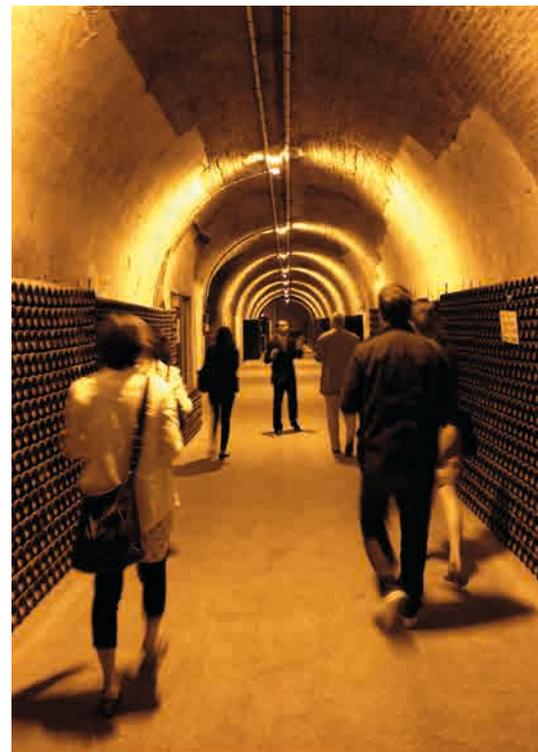
2-DAY STAYS



CABARET AND CHAMPAGNE

Feathers and sequins in the sparkling decor of the Music-Hall and the cultural setting of the Coronation City.

Festive holiday in the world of the Music Hall and Champagne! Rhinestones, effervescence, scintillating costumes, rivers of pearls and ornaments of precious stones. After an evening of enchanting festivities, extend the enchantment by discovering the luxurious world of a Champagne House and the secrets of making a prestige wine.



INCLUDING

- Check-in 3* Hotel
- Dinner Show at the Kabaret Champagne Music Hall in a sparkling, star-spangled atmosphere. Closes at 2:30 am
- Dinner and overnight

1ST DAY AFTERNOON

2ND DAY

- Visit of the cellars of a famous Champagne House, discovery of the secrets of making a prestige wine and a know-how of excellence. **Wine tasting**
 - Lunch, drinks included
- End of programme

PRACTICAL INFORMATION & TERMS

Drinks 1st Day: 1/2 champagne for 2, 1/2 wine for 2, 1/2 water, coffee
 Drinks 2nd day: 1/4 wine and coffee
 Prices from Monday to Thursday
 Premium rate the other days
From € 227 incl. tax (basis 30 people)



Une visite pétillante, au coeur du vignoble A sparkling visit, right in the middle of the vineyards

LE PHARE
de Verzenay en Champagne



UN SITE EXCEPTIONNEL À LA DÉCOUVERTE DE LA CHAMPAGNE

- Le musée de la Vigne et son parcours de visite, audioguidé en 5 langues
- La montée au Phare, pour une vue imprenable sur le vignoble
- L'espace boutique et dégustation des Champagnes de vigneron
- Le jardin panoramique, aménagé tel un jardin au bord d'un littoral

A WONDERFUL PLACE TO DISCOVER THE CHAMPAGNE REGION

- The museum of the wine and its audioguided tour available in 5 languages.
- Enjoy an amazing view from the top of the lighthouse, on the vineyards of Champagne.
- An authentic gift shop and local Champagne tastings.
- An unusual panoramic garden inspired by the seafont.

L'équipe du Phare de Verzenay vous accueille tous les jours de 10 h à 18 h 30

À 15 minutes de Reims, découvrez un lieu unique en Champagne

+33 03 26 07 87 87 lepharedeverzenay.com

Rejoignez-nous sur Facebook : [lephare.deverzenay](https://www.facebook.com/lephare.deverzenay)

* L'abus d'alcool est dangereux pour la santé. À consommer avec modération.

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COMMUNAUTÉ URBAINE

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EXPERIENCE THE EMOTION OF THE CORONATION IN REIMS

REGALIA

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NOTRE DAME CATHEDRAL
A MULTIMEDIA SHOW

www.reims.fr

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to advise you



MUSEUMS AND SITES

LE VERGEUR MUSEUM

Splendid Mansion decorated with a beautiful Renaissance interior façade of the wealthy patron of Reims, Hugues Krafft, the Musée-Hôtel Le Vergeur owns the renowned engravings entitled "Apocalypse" and "Great Passion" by the German master Albrecht Dürer. The intimate set designs of the collections of furniture, works and objects of art reveal the former living rooms of the home of this man who loved arts and travel, a son of German traders of wine from Champagne.



36 place du Forum - Tel. 03 26 35 61 95
Closed Mondays and on 1 May, 14 July, 1 November
and 25 December.

REIMS CHAMPAGNE AUTOMOBILE MUSEUM

From the Marne taxi to the racing car, you will discover the development of the automobile in the 20th century. Nearly 250 vehicles, certain models having been manufactured in limited editions, are exhibited in what is one of the most important car museums in France.



84 avenue Georges Clemenceau
Tel. 03 26 82 83 84
Open from 10am to 12pm and from 2pm to 6pm (to 5pm from
November to March). Closed Tuesdays (except bank holidays),
25 December and from 30 December to 10 January 2020.

PRACTICAL

MUSEUM OF LOCAL AERONAUTICS

Take off for a century of civil and military aviation with collections of articles from the former air base 112 of Reims and its surroundings.



Place de la Mairie - 51450 Bétheny
Tel. 03 26 07 12 71 - www.musee-betheny.fr
Open on Sundays between April and October, all year
round for groups by reservation.

LE CELLIER

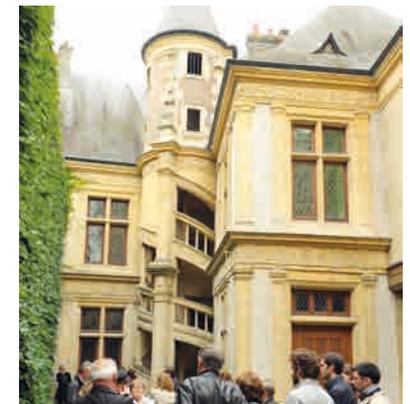
The prestigious location of the most famous Champagne Houses that have succeeded one another since the 19th century, Le Cellier today incarnates an area for cultural exchanges and artistic expressions. The place where bottles of champagne were kept before shipment during the era of the development of the champagne industry, Le Cellier was the property of the Mumm Family, then that of the Maison Veuve Clicquot-Ponsardin, the Syndicat du Commerce et des Vins de Champagne, the Maison Fournier and Champagne Jacquard. Ranked as a Historical Monument.



4 bis rue de Mars - Tel. 03 26 24 58 20

HOTEL SAINT JEAN-BAPTISTE DE LA SALLE

An exhibition presents the history of the Institute of the Brothers of Christian Schools and its founder, Jean-Baptiste de La Salle, who was born here in 1651. Construction of the Hôtel de La Salle began in 1545. The building features various decorative motifs in keeping with the tastes of the Renaissance.



4 bis rue de l'Arbalète - Tel. 03 26 97 34 79
Visits available in French, English and Spanish, from
Tuesday to Saturday from 2pm to 5pm. Open for groups
all year round by reservation

PLANETARIUM

The planetarium uses its dome as a screen to reproduce the starry sky using a set of screening devices. Visitors can gain many insights into the stars from the plentiful information provided on the subject of astronomy.



49 avenue Général de Gaulle
Tel. 03 26 35 34 70
Private sessions for groups during the week,
only by reservation.

PRACTICAL

FRAC CHAMPAGNE-ARDENNE

The Regional Collection of Contemporary Art (FRAC) has as its aim the building-up and diffusion of a collection of modern works of art, the programming and realization of temporary exhibitions and the organization of events to increase awareness of modern art for all.



1 place Museux - Tel. 03 26 05 78 32

During exhibitions, open from Wednesday to Sunday [except on public holidays] from 2pm to 6pm. View all current exhibitions online. Free entry, accessible to everyone. Free cultural activities all year round.

CARNEGIE LIBRARY

The Carnegie Library was built during the 1920s by Max Sainsaulieu. It was financed by a grant from the American steel magnate, Andrew Carnegie. This is the main Art Deco building in Reims. The arcade is decorated with mosaics. The entrance hall is adorned with marble and onyx and a hanging lamp. Mosaics, skylights and stained glass windows.



2 place Carnegie

Closed Mondays, Thursday mornings [also Friday mornings during school holidays] and Sundays.

CITY HALL

The town hall is one of Reims' most remarkable buildings. Built mostly around 1630, it was completed in the 19th century. The symmetrical composition of the final building uses all the elements of the second French Renaissance architecture. It displays an in-relief equestrian sculpture of Louis XIII in its front.



9 place de l'Hôtel de Ville

Tel. 03 26 77 78 79 - www.reims.fr

Open from Monday to Friday from 8:30 am to 12 pm and from 1 pm to 5 pm.

MARS GATE

The last remains of the four monumental arches built around the year 200 are located at the gates of Reims which was known as Durocortorum in ancient Roman times.



Place de la République

SAINT-NICAISE HILL

Remains of former ramparts of the medieval fortified city.



Place des Droits-de-l'Homme

FORMER JESUIT COLLEGE

It houses the Euro-American Sciences Po campus. The Former Jesuit College is a 17th century complex of buildings comprising a magnificent library, also from the 17th century, and a refectory decorated with woodwork and paintings by Jean Hélart recounting the lives of St Ignatius of Loyola and St Francis Xavier.



1 place Museux

PRINCIPAL STAGES

LE CIRQUE AND LE MANÈGE DE REIMS

National scene



2 boulevard Général Leclerc

Tel. 03 26 47 30 40 - www.manegedereims.com

LA COMÉDIE DE REIMS

National Centre of Dramatic Arts



3 chaussée Bocquaine

Tel. 03 26 48 49 00 - www.lacomediedereims.fr

LA CARTONNERIE

Concert hall and recording studio



84 rue Docteur Lemoine

Tel. 03 26 48 49 10 - www.cartonnerie.fr

PARKS AND GARDENS

GREEN CORRIDOR

Area of greenery extending over 650 hectares in the city hugging the banks of the canal. A lush green road 12 km-long, reserved for pedestrians, roller-skaters, sports fans and cyclists, allows you to yield to total relaxation. This immense natural park offers a program of beautiful ecological walks for families.



www.grandreims.fr

REIMS MOUNTAIN REGIONAL NATURE PARK

Forêt d'Exception® Montagne de Reims

Located just outside the city, the Montagne de Reims ("Reims Mountain") offers hiking possibilities. The park's rich flora and fauna, as well as such unique natural treasures as the Faux de Verzy beech forest, are the result of varied soils and numerous exhibitions.



Chemin de Nanteuil - 51480 Pourcy

Tel. 03 26 59 44 44 - www.parc-montagnedereims.fr

FAUX DE VERZY

A forest road enables you to admire the mysterious Faux de Verzy which every year attracts crowds of curious visitors and botanists. These surprising specimens are beech trees in the form of giant natural bonsai trees, the origin of which remains a mystery. A walking tour in a natural setting inspired by enchanted forests and legends of druids.



CORMICY - SMALL TOWN OF CHARACTER

Cormicy, a town of great historical interest, is the only "Cité de Caractère" that was entirely destroyed during the First World War. Surrounded by the vineyards of Champagne a few kilometres North of Reims, Cormicy was totally destroyed in 1914-1918. During the decade of 1920-1930, its reconstruction was exemplary. Its medieval layout was retained in its broad outlines and its architecture is typically urban and non-rural.



PRACTICAL

CHAMPAGNE CELLARS



Discover the Saint-Nicaise Hill in Reims, one of the three representative ensembles granted World Heritage status. Once a shaft for the extraction of chalk mined during the medieval era, the underground galleries of the Saint-Nicaise Hill were converted into wine cellars by the Champagne Houses of Vranken Pommery, Taittinger, Veuve Clicquot, Ruinart, Charles Heidsieck and G.H. Martel, owing to their optimal conditions for the aging of champagne.

The bottles, kept at a constant temperature during the year, with a high rate of hygrometry and protection from light, thus preserve their qualities of harmony, freshness and effervescence.

CHAMPAGNE LANSON

Lanson offers a unique champagne experience with its guided tour, Champagne from the vineyard to the flute, which takes place in a working environment.



66 rue de Courlancy
Tel. 03 26 78 50 50
visites@champagnelanson.com
www.lanson.fr

CHAMPAGNE G.H. MUMM

The visit to the cellars leads you through this exceptional site and outlines the main steps in the development of Champagne G.H. Mumm. You will also discover one of the most comprehensive museums about the different Champagne trades.



34 rue du Champ de Mars
Tel. 03 26 49 59 70
guides@mumm.com
www.mumm.com

CHAMPAGNE G.H. MARTEL

While maintaining its intimate family side, Champagne G.H. Martel opens up its beautiful medieval chalk pits dug between the 4th and 15th century, its Champagne ecomuseum and its 18th buildings.



17 rue des Créneaux
Tel. 03 26 82 70 67
boutique@champagnemartel.com
www.champagnemartel.com

CHAMPAGNE POMMERY

Unique in Champagne, this Elizabethan-style estate was conceived and built by Madame Pommery in the 19th century. Through a guided tour of the cellars, discover some of our Gallo-Roman chalk pits and our exhibition of contemporary art.



5 place Général Gouraud
Tel. 03 26 61 62 55/56
visite@vrankenpommery.fr
www.pommery.tickeasy.com

CHAMPAGNE TAITTINGER

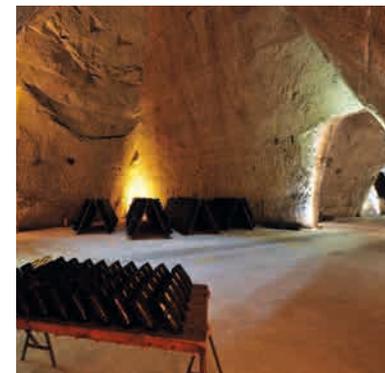
Taittinger is one of the last great Champagne houses to have retained its independence and bear the name of its owners and managers, guaranteeing its expertise remains intact and of a style characterised by a high proportion of chardonnay, synonymous with finesse and elegance in the Champagne region.



9 place Saint-Nicaise
Tel. 03 26 85 84 33
visites@taittinger.fr
www.cellars-booking.taittinger.fr

CHAMPAGNE VEUVE CLICQUOT

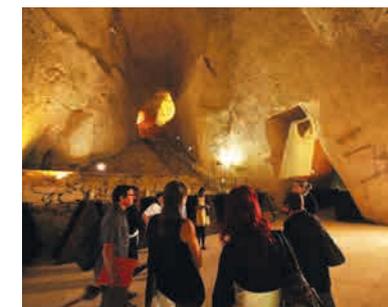
Discover the Veuve Clicquot Champagne House's magnificent crayères or old quarries, important relics of the region's rich past.



1 place des Droits de l'Homme
Tel. 03 26 89 53 90
visitscenter@veuve-clicquot.fr
www.veuveclicquot.com

CHAMPAGNE RUINART

The famous Ruinart cellars are a fascinating spectacle: an impressive staircase plunges into a network of galleries leading to former chalk pits and where millions of bottles are stored. Tasting of two cuvées of your choice, including the vintage prestige cuvée Dom Ruinart, in a private room.



4 rue des Crayères
Tel. 03 26 77 51 52
www.ruinart.com

vignobles & découvertes

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& CAVES DE
CHAMPAGNE
PATRIMOINE MONDIAL

www.champagne-patrimoinemondial.org
PORTEURS DE LA VALEUR UNIVERSELLE EXCEPTIONNELLE



PRACTICAL

BUSINESS TOURISM

45 min from the Paris-Est station by the TGV express train and 30 min from the Charles De Gaulle airport, Reims has all the advantages for the smooth running of your business events.

REIMS CONVENTION BUREAU AT THE TOURIST OFFICE

The Convention Bureau is your direct contact to host and organize events in and around our city.

Our priority is to provide an adapted solution to your needs.

Using our wide experience, we study the feasibility of your project, give advice on the choice of infrastructures available, help you find a location, call on the help of institutional players and bring you a wide range of services (technical services, catering, transport, accommodation, activities, visits, etc.) to make sure your event in Reims is a success.



INFOS:

REIMS CONVENTION BUREAU

Tel.: +33 (0)3 26 77 45 30
congres@reims-tourisme.com
www.reims-convention-bureau.com

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+33 (0)3 26 77 45 00

www.reimscitypass.com

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RESTAURANTS
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DISCOUNTS





PRACTICAL

USEFUL CONTACTS

VILLE DE REIMS

Place de l'Hôtel de Ville - 51100 Reims
Tel. 03 26 77 78 79
www.reims.fr

LE TRÉSOR

Culture info point,
open Tuesday through Saturday
between noon and 7pm.
Tel. 03 26 77 77 76, www.infoculture-reims.fr

DIRECTION RÉGIONALE DES AFFAIRES CULTURELLES GRAND EST

3 faubourg Saint-Antoine - CS 60449
51037 Châlons-en-Champagne cedex
Tel. 03 26 70 36 50
www.culturecommunication.gouv.fr

REIMS EVENTS

Convention Centre + Exhibition Park
+ future Arena
Tel. 03 26 77 44 44
www.reimsevents.com

AGENCE DE DÉVELOPPEMENT TOURISTIQUE (ADT) DE LA MARNE

Tel. 03 26 68 37 52
www.tourisme-en-champagne.com

AGENCE RÉGIONALE DU TOURISME GRAND-EST

Tel. 03 26 21 85 80
www.tourisme-champagne-ardenne.com

COMITÉ INTERPROFESSIONNEL DU VIN DE CHAMPAGNE (CIVC)

Tel. 03 26 51 19 30 - www.champagne.fr

TRANSPORT IN REIMS

CITURA

Citura provides public transportation
(tram and bus) in Reims.
(See My address book, page 19)
6 rue Chanzy
Tel. + 33 (0)800 003 038
www.citura.fr

FOXEE

Tel. 06 50 09 02 53
hello@foxedriver.com
www.foxedriver.com

H.M PRESTIGE VTC

h.m.prestige-vtc@outlook.fr
Tel. 06 59 26 68 83

CAPITALE CHAMPAGNE

Tel. 03 26 59 52 64
capitalechampagne@orange.fr

BIKE RENTAL

BIKE ENERGY

Place Cardinal Luçon
Tel. 06 71 29 16 69
contact@bikeenergy.com
www.bikeenergy.com

MANU LOCA VÉLO

59 bis rue Marie-Clémence Fouriaux
Tel. 06 51 27 24 10 or 06 51 97 21 33
manulocavelo@hotmail.fr
loca-velo-reims-51.e-monsite.com

FACIL-E-BIKE

51480 La Neuville-aux-Larris
Tel. 06 73 43 06 83
contact@facil-e-bike.fr
www.facil-e-bike.fr

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BUIRETTE	P	425
ERLON	P	643
HÔTEL DE VILLE	P	152
GAMBETTA	P	227

INCOMING AGENCIES

CHAMPAGNE CONNECTION

6 rue Linguet - 51100 Reims
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VOYAGES MICHAUD

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REIMS

CITÉ DES SACRES ET DU CHAMPAGNE



LIST OF
ACCOMMODATION
AND RESTAURANTS
FOR GROUP TRIPS:
www.reims-tourisme.com



Mon carnet d'adresses
My address book





GENERAL TERMS AND CONDITIONS OF SALES

CONDITIONS RELATING TO TRAVEL OR HOLIDAY SALES

These general terms and conditions of sale are applicable to all sales of made-to-measure offers

Article R. 211-4

Prior to the conclusion of the contract, the seller must communicate to the buyer information on prices, dates and other aspects of the services provided during the trip or holiday such as:

1. The main features of the travel services:
- The destination, means, characteristics and categories of transport used;
- The type of accommodation, its location, its level of comfort, its main characteristics and its tourist classification corresponding to the regulations or customs of the host country;
- The catering services offered;
- The description of the itinerary if it is a circuit;
- Tours, excursions and other services included in the package or possibly available for an additional charge;

Information on whether the holiday is, in general, adapted for people with reduced mobility and, at the request of the buyer, specific information on the suitability of the trip or the holiday to the needs of the buyer;

2. The legal name and geographical address of the seller and retailer, their telephone number and, if applicable, electronic contact information;

3. The total price including taxes, and, if applicable, all fees, charges or other additional costs, or, where these cannot be reasonably calculated before the conclusion of the contract, an indication of the type of additional costs that the buyer may still have to bear;

4. The amount or percentage of the price to be paid as a down payment at the conclusion of the contract and the payment schedule of the balance, or the financial guarantees to be paid or to be provided by the buyer;

5. The minimum or maximum size of the group for the trip or the holiday and, if the trip or the holiday is subject to a minimum number of participants, the deadline for information for the consumer in the event of cancellation of the trip or holiday in case this minimum size is not reached;

6. General information concerning passport and visa requirements, including the approximate duration of visas and information on health formalities, of the country of destination;

7. A statement that the buyer may terminate the contract at any time prior to the commencement of the trip or holiday, subject to the payment of appropriate termination fees or, where applicable, standard termination fees claimed by the seller, in accordance with I in Article L. 211-14;

8. Information on compulsory or optional insurance covering the costs of rescinding the contract by the buyer or on the cost of assistance, covering repatriation, in case of accident, illness or death.

Article R. 211-5

The information mentioned in 1, 3, 4, 5 and 7 of Article R. 211-4 communicated to the buyer shall be part of the contract and may only be modified under the conditions defined in Article L. 211-9.

Article R. 211-6

The contract must include, in addition to the information defined in Article R. 211-4, the following information:

1. The specific requirements of the buyer that the organiser or retailer has accepted;
2. A statement that the seller and the retailer are responsible for the proper performance of all the travel services included in the contract in accordance with Article L. 211-16 and that they are required to provide assistance to the buyer if he is in difficulty, in accordance with article L. 211-17-1;
3. The name of the entity responsible for insolvency protection and its contact details, including its geographical address.
4. The name, address, telephone number, e-mail address and, if applicable, the fax number of the local representative of the seller or retailer, a point of contact or other service provided by the intermediary from which the buyer can quickly contact the seller or retailer and

communicate with him effectively, ask for help if the buyer is in difficulty or complain about any non-compliance found during the execution of the trip or holiday.

5. A statement indicating that the buyer is required to report any non-compliance that he finds during the execution of the trip or holiday in accordance with II of Article L. 211-16;

6. When minors, unaccompanied by a parent or other authorised person, travel on the basis of a contract including accommodation, information permitting direct contact with the minor or the person responsible for the minor at the place where the minor is staying.

7. Information on the internal procedures for dealing with available complaints and on out-of-court dispute resolution mechanisms and, where applicable, on the entity to which the professional belongs and on the online dispute resolution platform provided for by Regulation (EU) No. 524/2013 of the European Parliament and of the Council;

8. Information on the right of the buyer to assign the contract to another buyer in accordance with Article L. 211-11.

Article R. 211-7

The buyer may assign his contract to an assignee who fulfils the same conditions for the trip or holiday, as long as the contract has not produced any effect.

Unless it is more favourable to the seller, he must inform the seller of his decision by any means to obtain an acknowledgment of receipt no later than seven days before the start of the trip. If the trip is a cruise, this period shall be extended to fifteen days. This assignment shall under no circumstances be subject to prior authorisation by the seller.

Article R. 211-8

Where the contract includes an express possibility of price revision, within the limits provided for in Article L. 211-12, it must mention the precise methods for calculating variations in prices, both upwards and downwards, and in particular the amount of the transport costs and taxes related thereto, the currency or currencies that may affect the price of the trip or holiday, the share of the price to which the change applies and the value of the currency or currencies retained as reference when establishing the price appearing in the contract.

Article R. 211-9

When, before the departure of the buyer, the seller is obliged to make a modification to one of the essential components of the contract, if he cannot meet the special requirements mentioned in 1. of Article R. 211-6, or in case of a price increase higher than 8%, he shall inform the buyer as soon as possible, in a clear, understandable and obvious manner, on a durable medium of the following:

1. Proposed changes and, if applicable, their impact on the price of the trip or holiday;
 2. A reasonable period of time within which the traveller must communicate to the organiser or retailer his decision;
 3. The consequences of the lack of a response from the buyer within the time limit;
 4. If applicable, the alternative service offered, as well as its price.
- When the contract changes or the substitution service leads to a decline in the quality of the trip or holiday or cost, the buyer is entitled to an adequate price reduction.

If the contract is terminated and the buyer does not accept other services, the seller shall refund all payments made by the buyer or on his behalf as soon as possible and in any event not later than fourteen days after the termination of the contract, without prejudice to compensation, pursuant to Article L. 211-17.

Article R211-10

The seller shall make the reimbursements required under II and III of Article L. 211-14 or, under I of Article L. 211-14, shall reimburse all payments made by the traveller or on his behalf less the appropriate termination fees. These refunds for the benefit of the traveller shall be made as soon as possible and in any event within fourteen days at the latest after the termination of the contract.

In the case provided for in III of Article L. 211-14, the additional compensation that the traveller is likely to receive shall be at least equal to the penalty he would have incurred if the cancellation had taken place at this date.

The provisions of this article do not in any way preclude the conclusion of an amicable agreement for the purpose of accepting, by the buyer, a substitute trip or holiday proposed by the seller.

These general conditions of sale do not exempt the buyer from knowing about the special conditions of sale.

SPECIAL CONDITIONS OF SALE

Article 1 – General provisions

The Tourism Office of Grand Reims, registered in the Register of Travel and Holiday Operators, provides reservations and sales of all types of tourist services within its area of intervention. It makes it easier for the public by offering a choice of services. These special conditions of the Tourism Office of Grand Reims apply in addition to the general conditions of sale.

Any reservation of services with the Tourism Office of Grand Reims implies the acceptance of these special conditions of sale. Public Industrial and Commercial Establishment, Siret number 534 489 281 00061 - APE 7990 Z, a local tourist organisation registered in the register of operators of trips and holidays under the number IM05120001.

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Phone: +33(0)326 77 45 00

E-mail: info@reims-tourisme.com

Sales Department:

Phone: +33(0)3 26 77 45 15

E-mail: groupes@reims-tourisme.com

Article 2 – Liability

The Tourism Office, which offers services to customers, shall be the sole contact person for this customer and shall be accountable to him for the performance of the services ordered and the obligations arising from these terms of sale. The Tourism Office shall not be liable for the total or partial non-performance of services ordered or total or partial non-compliance with the obligations stipulated in these general conditions of sale, in the presence of fortuitous cases, cases of force majeure, poor execution or misconduct by the customer, or unforeseeable and insurmountable facts of a foreign third party for the provision of services. The Tourism Office is required to provide assistance to the customer if he is in difficulty, in accordance with Article L.211-17-1.

Article 3 – Conditions for reservations

By placing an order, the customer implicitly acknowledges having obtained all the desired information on the nature and characteristics of the services ordered.

1. Guided tours: the service contract shall become firm and final when the customer has returned the duly signed quote to the Tourism Office. The payment of the full price of guided tours ordered in accordance with the rates in effect must be made before the date of the aforesaid service.

2. Packages: the service contract shall become firm when the customer has returned to the Tourism Office the booking contract, duly completed and signed, accompanied by a deposit of 30% of the total price. If the reservation is made less than 30 days before the date of the holiday, the entire payment shall be required when reserving.

For half-days, full days and additional services, the customer shall agree to pay the balance, on presentation of an invoice from the Tourism Office, 15 days before the start of the service except for reservations made less than 30 days beforehand. The invoice shall include the price definitively payable and shall take into account the number of people declared.

For packages with accommodation and additional services, the customer shall agree to pay the balance on presentation of an invoice from the Tourism Office, 30 days before the start of the service except for reservations made less than 30 days beforehand. The invoice shall include the price definitively payable and shall take into account the number of people declared.

If the balance has not been paid by the agreed date, the package shall be considered cancelled and under no circumstances shall the deposit paid be refunded.

In the event that the customer requests additional services, the reservation contract shall become firm when the customer has returned the signed quotation to the Tourism Office and has accepted the terms of payment above.

As long as these conditions are not met, the reservation contract shall not be considered as formed and the Tourism Office shall not be required to perform the services ordered. As soon as the service contract is validated by both parties under the above conditions, it may no longer be subject to any modification by the customer or the Tourism Office, unless otherwise agreed by the parties, and except in cases of force majeure.

Any request for modification shall give rise to an amendment to the contract with the necessary adjustments.

Article 4 – Price

The prices include all taxes required for the services stipulated and as described in the commercial documents of the Tourism Office.

- 1.Regarding guided tours, prices do not include:
 - paid admission to sites
 - any meals for guides that are to be paid for by the customer
 - the guide's transport costs for all travel outside the area of Central Reims.
- 2.Regarding packages, prices do not include:
 - the tourist tax which must be paid directly to the host establishment.
 - possible fees to the SACEM, unless mentioned in the programme.

Rates are for groups with their own vehicle equipped with a sound system and a seat for the guide. If this is not the case, the guide may refuse to provide the service. 3.Regarding the prices of the programmes listed in the group brochure, these include taxes per person but exclude fees (+ €20 VAT included). The rates are valid for services carried out during the calendar year 2020, from January 1 to December 31, 2020 (subject to price changes during the year). Economic fluctuations can lead to changes in rates and benefits.

If there are fewer than 20 people, the participants are no longer considered to be a «Group» and the individual rate for the proposed services shall be charged (except for specific provisions in agreement with the Tourism Office)

Article 5 – Conditions of services

The duration of the service shall be stipulated in the reservation contract or in the quotation, completed and signed by the customer. Given its specific nature, it can in no case be extended after the expiry date of the service. For the successful completion of the service, the client must appear on the specified day at the times mentioned in the reservation contract. In case of delay, the customer shall undertake to inform the Tourism Office by telephone at +33(0)3 26 77 45 15 or at the on-call number, which will have been communicated to him beforehand the services may be shortened, without any reduction in price or refund for the benefit of the customer – or extended according to the availability of the provider.

If it is a guided tour by a guide lecturer, the customer shall agree to pay additional services corresponding to the additional time spent by the guide in relation to the estimated time of the service on the basis of the rates in effect.

Regarding the services, if the customer wishes accommodation, the hotel rooms must be vacated no later than 12 noon on the day of departure. Nevertheless, this may be adjusted according to the general conditions of the hotel concerned.

In case of closure or an unexpected ceremony at a site, the Tourism Office may in no way be held liable for the non-completion of a visit, this closure being considered an unforeseeable event. In the case of a group visit, the number of guides provided is one guide for a maximum of thirty (30) people, it being specified that for the walking tours and certain sites, this number could be revised downward.

Article 6 – Cancellation by the client

Any total or partial cancellation must be notified by registered letter

with acknowledgment of receipt to the Tourism Office.

The cancellation by the customer of a part of the service ordered and a lower number of participants than the number anticipated in the reservation contract or the estimate shall be considered as a partial cancellation.

In case of total or partial cancellation by the customer, the Tourism Office shall automatically charge penalties to the customer, under the following conditions:

As part of a half-day and a full day pass (without accommodation):

- If partial cancellation occurs more than 15 days before the start of the service, no penalty shall be charged, and the Tourism Office shall reimburse the deposit.
- If total cancellation occurs more than 15 days before the beginning of the service, the termination costs of €50, including tax, shall be applicable.
- If total or partial cancellation occurs between the 15th and the 8th day before the beginning of the service, a penalty equal to 50% of the price of the service shall be charged
- If total or partial cancellation occurs between the 7th and the 3rd day before the start of the service, a penalty equal to 80% of the price of the service shall be charged
- If total or partial cancellation occurs less than 3 days before the start of the service, the entire price of the service shall be charged. In case of total cancellation, the penalty shall be calculated on the basis of the total price of the services ordered.

As part of a package with accommodation:

- If partial cancellation occurs more than 30 days before the start of the service, no penalty shall be applied, and the Tourism Office shall refund the deposit.
- If total cancellation occurs more than 30 days before the beginning of the service the termination costs of €50 including tax, shall be applicable.
- Nevertheless, according to the general sales conditions of the service providers concerned, this period of more than 30 days may be revised upwards.
- If total or partial cancellation occurs between the 30th and the 21st day before the start of the service, a penalty equal to 30% of the price of the service shall be charged
- If total or partial cancellation occurs between the 20th and the 8th day before the start of the service, a penalty equal to 50% of the price of the service shall be charged
- If total or partial cancellation occurs between the 7th and the 3rd day before the start of the service, a penalty equal to 80% of the price of the service shall be charged
- If total or partial cancellation occurs less than 3 days before the start of the service, the entire price of the service shall be charged. In case of total cancellation, the penalty shall be calculated on the basis of the total price of the services ordered.
- In the event of the partial cancellation of the number of participants, the penalty shall be calculated on the basis of the price of the cancelled service(s) or the total price of the services ordered in proportion to the number of absent participants compared to the planned number (except in specific cases).

If the payment collected by the Tourist Office does not cover the amount of the penalties due to it, then the Tourism Office shall invoice these penalties to the customer. If the number of participants is less than the number mentioned on the contract, the cost of the service shall be re-assessed.

Article 7 – Cancellation Insurance

The Tourism Office does not offer cancellation insurance and draws the customer's attention to the fact that he can take out an insurance contract with an organisation of his choice, covering the consequences of a cancellation resulting from certain causes.

Article 8 – Personal data

Regulation 2016/679 (EU) of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, otherwise known as the General Data Protection Regulation, or GDPR, as well as Act no. 2018-493 of 20 June 2018 on the protection of personal data, set the legal framework applicable to the processing of data of a personal nature.

The personal data provided by the client is required for the purposes of the booking and issuing invoices. It may be communicated to the partners of the Tourist Office responsible for the performance, processing and management of the services booked.

Clients have the permanent right to access, modify, correct or oppose any personal data concerning them. To exercise this right, please contact the DPO: contact@solutionscityennes.com and give your surname, first name and address.

Article 9 – Disputes

The customer is required to report any non-compliance that he may notice during his holiday. Any claim relating to a service must be sent by registered letter with acknowledgment of receipt to the Tourism Office, within three (3) days of the date of completion of this service, to the following address: 6 rue Rockefeller - CS 60013 - F - 51725 Reims Cedex.

Otherwise, no claim shall be accepted by the Tourism Office. In the event of a claim, the parties shall attempt to reach an amicable settlement to their dispute. If the customer is not satisfied with the response received, the customer may refer for free to the Tourism and Travel Mediator, whose contact details and referral procedures are available on the website www.mtvtravel.

In the absence of amicable agreement, the dispute shall be submitted to the competent courts.

Article 10 – Insurance – Guarantees

The Tourism Office has taken out third-party liability insurance with the GAN, 3-5 rue Bertin - 51100 REIMS, policy No. 951 405798, and a financial guarantee of €30,000 from the APST (Association Professionnelle de Solidarité du Tourisme - 15 avenue Carnot, 75017 PARIS) to cover the consequences of the professional liability that the Tourism Office may incur as a local tourist organisation authorised to market tourist products.

In the context of the promotion of the tourist sites and service providers mentioned in the sales manual, strict liability does not apply to the Office de Tourisme du Grand Reims.

Publication de l'Office de tourisme du Grand Reims - 6 rue Rockefeller CS 60013 - 51725 Reims cedex - Tel. : 03 26 77 45 00 - Fax : 03 26 77 45 19 info@reims-tourisme.com - www.reims-tourisme.com - SIRET : 53448928100061 Code APE : 7990Z - Immatriculation au registre des opérateurs de voyages et de séjours : IM05120001.

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**OFFICE DE TOURISME
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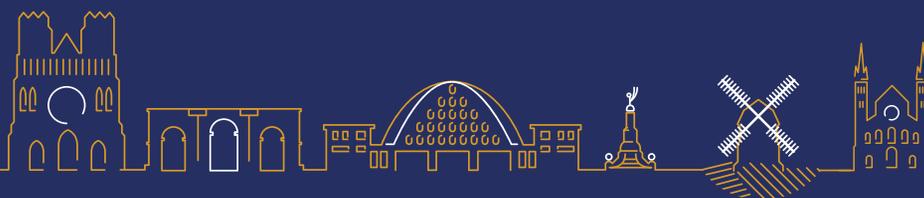
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See you in Champagne!